

Competitive TUI Emulation Feature

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Competitive TUI Emulation

The Competitive TUI feature provides a telephone user interface (TUI) that emulates the TUI of other commonly used voice mail systems. You can assign this feature to users who are familiar with the Competitive TUI so that they do not need to learn the NuPoint™ Messenger TUI. Users can use the Competitive TUI to perform frequently used functions, including playing, saving, making, forwarding, answering and deleting messages, as well as reaching user options. Outside callers and administrators, however, must use the standard NuPoint Messenger TUI.

This feature is controlled for individual mailboxes through FCOS feature bit 288, Enable TUI Emulation, and by the LCOS Prompt language selection, "TUI Emulation".

This feature cannot be used with:

- The administrator's mailbox
- Billing information enabled by feature bit 276
- The Enhanced Auto Wakeup feature of the NP WakeUp optional feature, enabled by feature bit 287

Install TUI Emulation Option and Prompts

The TUI Emulation option is included on the Release 7.0, RSD3 CD-ROM (p/n 2901-5100-04). The required prompts are included on the Prompts CD-ROM (p/n 2901-5101-05).

To install the TUI Emulation option and prompts

1. If the server is at release 7.0, use the Service diskette, p/n 2901-5117-01. See *Installation and Service Manual*, chapter 3, and follow the procedure to **Update** the software.
2. See the *Installation and Service Manual*, chapter 3, and follow the procedure to **Install a Prompt Set** to install the required prompts.
3. If you have any of the optional features issued with RSD 3, the installation process installs them automatically. All previous versions of these optional features, including patches and RSDs, are obsolete. Please discard all old diskettes (Service Hours) and CD-ROMs (versions 7.0, 7.0 RSD #1, and 7.0 RSD #2).

Configure TUI Emulation

Follow these steps at the server console:

CAUTION: Do not use feature bits 276 or 287 with 288; they are not compatible.

1. Define an FCOS that includes feature bit 288. For details, see the *Reference and Configuration Manual*, chapter 7.
2. Define an LCOS and set the language to "TUI Emulation".
 - From the Main menu, select (S) System maintenance, (R) Reconfiguration, (L) Limits Class of Service, and then (C) Choose Limits.
 - Set COS to Modify = [1].
 - Change to the new LCOS number that you want to use.
 - Select (G) Get Language for Selected LCOS.
 - At the prompts selection menu, select TUI Emulation.
 - Set any other LCOS settings required for the user.
3. For the required mailbox(es), assign the FCOS that includes feature bit 288. For details, see the *Reference and Configuration Manual*, chapter 7. Assign the LCOS that includes Prompts Selection, TUI Emulation.

Telephone User Interface

Use the TUI Emulation feature to play, save, make, give, answer, and delete messages, or to reach the User Options menu.

1. Log in to your mailbox. At the Main Menu:
 - Press **1** to play messages
 - Press **2** to make a message
 - Press **4** to reach the User Options menu
 - Press **9** to log out and exit
2. While playing a message, you can:
 - Press **1** to rewind the current message
 - Press **2** to toggle between pausing and restarting the current message
 - Press **3** to skip forward in the current message
 - Press **5** to hear the date and time for the current message
 - Press **9** to return to the Main menu
 - Press **0**, then **0** to reach the attendant
 - Press **#** to skip to the next message
 - Press **1**, then **1** to go back to the start of the current message
 - Press **3**, then **3** to skip to the end of the current message
 - Press **0** for online help

3. After playing a message, you can:

- Press **1** to play the next message
- Press **4** to replay the current message
- Press **5** to hear the date and time for the current message
- Press **6** to forward the current message to another user
- Press **7** to delete the current message
- Press **7**, then **9** to delete the current message and exit to the Main Menu
- Press **8** to reply to the current message
- Press **9** to save the current message
- Press **9**, then **9** to save the current message and exit to the Main Menu
- Press **0**, then **0** to reach the attendant
- Press **0** for online help