

FCOS Override for Passcode Entry

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FIELD ALERT

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NuPoint Voice Enhanced Inband Integrations: FCOS Override for Passcode Entry

Background: Recent NuPoint Voice software releases contain the new feature "FCOS Override for Passcode Entry" for Enhanced Inband integrations. This capability is included in 5.02D, 5.03C, and 5.04A software.

Action: When activated, this feature forces a mailbox owner to enter the mailbox passcode when certain prefix digits are received by the in-band integration from the switch. This new feature forces the mailbox owner to enter the mailbox passcode even if FCOS bit 218 (Passcode Bypass) is enabled.

This feature is made possible by introducing a new action type V0 (Login with passcode) into the in-band template configuration. This action will provide the login prompt, and in contrast to the action V1, it requires the user to enter the mailbox passcode and thus overrides FCOS bit 218. Enhanced Inband Integrations, including the V1 and V0 template configurations, are discussed in detail in the NuPoint Voice Enhanced in-Band Integrations Tutorial, part# 2700-0898-01. For assistance, please call your Technical Assistance Center.