



Hours: 2 - 80
Ports: 2-12
Mailboxes: Up to 10,000 (no extra licenses required)

The Centigram VoiceMemo VM100, now considered a Legacy product, was produced thru 1995. Software Release 5.01, 5.02, 5.03 and 5.04 were supported with this system.

Centigram VoiceMemo voice processing systems with MESA architecture, are the most cost effective way to improve communications and reduce telephone costs. VoiceMemo combines modular expandability, a small footprint and a choice of capacity from 5 hours and 2 ports, up to 80 hours and 12 ports. MESA (Modular Expandable System Architecture) is an open, flexible voice messaging system architecture. This architecture incorporates fewer hardware components, allows for the easy addition of new features, and makes the system easy to install and maintain.

FEATURES INCLUDED:

- **Multiple Messages & Distribution Lists:**

You can simultaneously send messages to as many as 20 users in a single operation. You can do this by creating your own personal distribution list or by addressing individual messages for multiple mailboxes. VoiceMemo II also provides automatic purging of invalid mailboxes from distribution lists.

- **Message Delivery:**

VoiceMemo II can deliver unplayed messages to you at a telephone number that you designate from your telephone keypad. The system will attempt to call you if you have an unplayed message. After you answer and enter your passcode, you can play your messages.

- **Pager:**

Your system can activate your pager when you have a message waiting. VoiceMemo II can repage at the intervals and frequency you specify. It can automatically dial up to 3 alternate numbers if the initial pages do not reach the user. In addition, subscribers can enable or disable the pager and change the paging telephone number from their mailboxes. Those subscribers with voice pagers may listen to their unplayed messages directly over the voice pager.

- **Message Addressing Options:**

These options allow you to mark your message in two important ways. You can designate that your message is private so that it cannot be given to another mailbox or you can request a return receipt to confirm that your message was played. You can mark your message for urgent delivery. Outside callers may also mark your message urgent.

- **Automatic Wake-up:**

You can set up one (or several) Wake up calls at a time and telephone number you designate from your telephone keypad.

- **Mailbox Capacity:**

VoiceMemo II mailboxes can hold up to 70 messages at one time.

- **Personalized Greeting:**

Each User can record a greeting and change it as often as desired, from any touch-tone telephone. Up to four personal greetings are available per user.

- **Billing and Reports:**

VoiceMemo II will track individual and system usage and provide reports as requested. Statistics Reports include ATB, Group Usage and Speech Storage.

- **System Broadcast Feature:**

One call will quickly and easily to all users on the system.

- **Toll saver:**

In the service bureau applications, a ringback tone indicates to a subscriber that there are no unplayed messages in the mailbox. If the user promptly hangs up, no toll charges will be incurred.

- **No Language Barriers:**

Messages in any language, can be stored and transmitted accurately in the caller's own voice. Additionally, Centigram offers foreign language prompts in Spanish, French, German, Japanese, Korean, Mandarin and Swedish either for the system or for the individual user.

- **Integration Packages:**

Several new PBX integration packages are available with VoiceMemo Release 5.X providing message notification to a personal greeting.

- **MESA-Net:**

Supported on the 5.X platform, MESA-Net is a digital, high speed, full duplex network for up to 1500 remotely-located Centigram VoiceMemo systems.

- **Future Delivery:**

Messages to mailboxes or to off-system telephone numbers may now be scheduled for delivery up to sixty days in advance.

- **Dial By Name:**

Using the telephone keypad, you can “spell” the name of the user even if you do not know the extension or mailbox number. You may also use the Dial By Name to address or forward VoiceMemo messages.

- **Off-System Messaging:**

Allows the user to send a message to any telephone number “off the system.” The user may specify either immediately or future delivery.

- **MESA Forms:**

Callers may be routed to this easy-to-use voice forms application for order entry, routine requests, opinion polls, etc.

- **Message Skip Feature:**

Allows users to interrupt a message while playing and move immediately to the top of the next message, without changing the unplayed status of the message.

- **Time Zone Offset:**

An especially convenient feature for remotely-located users, this feature allows the user to convert message time stamps to the time zone of choice.

Centigram VoiceMemo VM100 Specifications:

MAXIMUM SYSTEM CAPACITIES:

Number of Ports:	2 to 12 Voice Ports
Hours of Speech Storage:	Up to 80
Number of Mailboxes:	Up to 2,500
Cabinet Size Per Module:	
(single module system)	Height: 28.0" (71.1 cm)
Width: 8.0" (20.3 cm)	
Depth: 20.5" (51.6 cm)	
Weight:	65 lbs (29.5 kg)

SYSTEM ARCHITECTURE:

CPU Module:	1
CPU Type:	(1) 486 CPU
Hard Drive Type:	SCSI
Floppy Type:	3.5", 1.44 MB

Serial I/O:	4 ports
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SYSTEM ENVIRONMENT:

Temperature:	Operating: 60° to 95° F. (16° to 35° C.)
Short Term::	50° to 100° F. (10° to 38° C.)
Relative Humidity:	Operating: 30% to 80%, non-condensing
AC Power:	110/120 VAC, 50 or 60 Hz., 200 or 222 watt, 3 amps
	220/240 VAC, 50 or 60 Hz., 200 or 222 watt, 1.5 amps
DC Power:	Not Available
Heat Dissipation:	890 BTU/hr (Maximum) 110VAC
Agency Approvals:	UL, CSA, DOC, FCC Parts 15 and 68